Store setup guide

Follow the screens on your phone, from store registration to putting up your customer QR.

The path to your customer QR

1. Register & verify
2. Store details
3. Questions
4. Payment
5. Put up the QR

Have these ready

- An email inbox you can open
- Your store name and Google review-request link
- The owner's payment method

Add your description, address and photo later if you like. Start the questions from a template.

> **If a partner introduced you**
>
> Use the registration link or referral QR from your partner. This guide's URL is not a registration link. Ask the partner before registering if their code is missing or incorrect.

> **If you are helping the owner**
>
> Let the owner enter their details and check the terms and payment. Do not collect passwords or card details. Confirm the referrer with the owner.

Find a step

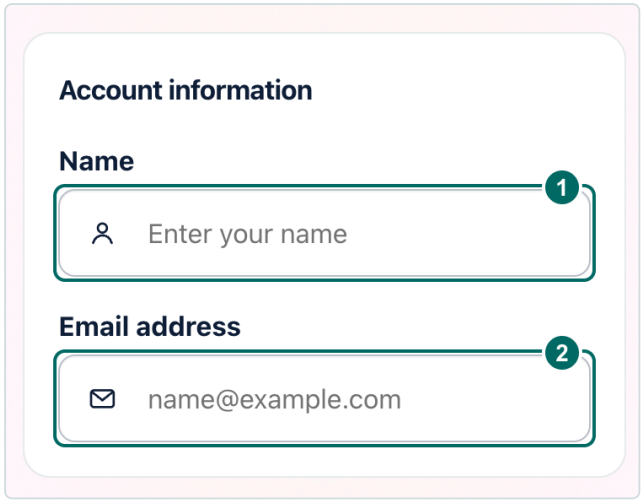
01	Open store registration	02	Set a password and accept the terms
03	Verify through the email link	04	Enter your store name
05	Paste the Google review-request link	06	Choose the store language and save
07	Choose a survey starting point	08	Review and edit the questions
09	Confirm and publish the survey	10	Add a store photo if needed
11	Review the plan and initial payment	12	The owner confirms the card and contract, then returns
13	Confirm the store is ready for customers	14	Save and print the customer QR
15	Test the printed QR and required languages		

Boktor screens show the real app with example data. They are not records of a completed registration or payment.

Updated 2026-10-28

01 Open store registration

If you were introduced, open store registration from your partner’s referral entry. If a choice screen appears, select “Get started as a store”; the owner then enters their name in ① and their own accessible email address in ②.



① Name · ② Email

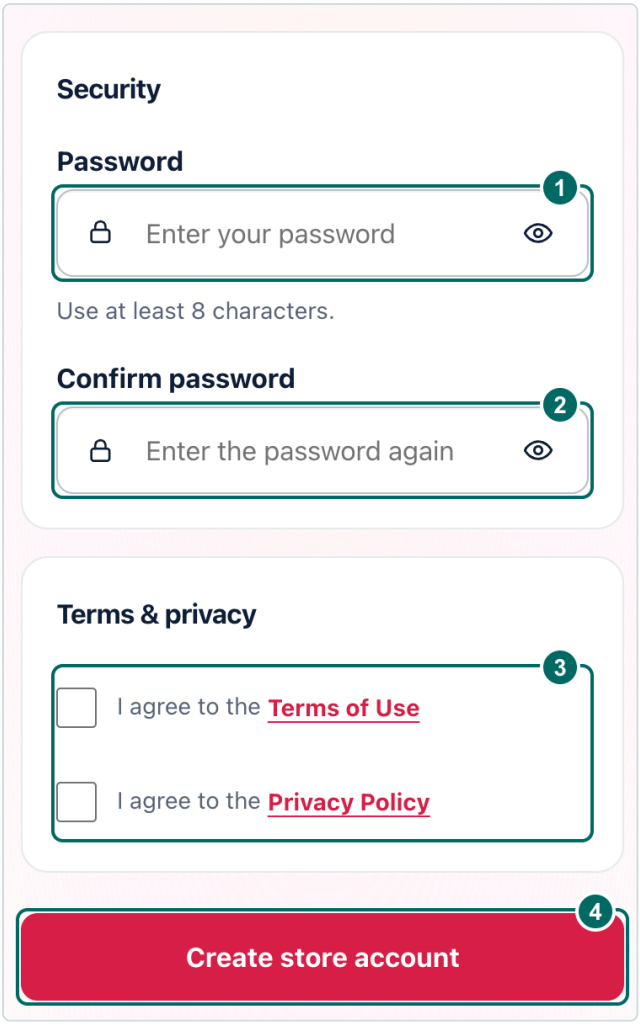
> **Ready to continue when**
>
> You are on “Create your store account” with an email inbox you can access.

Check before continuing

Check any displayed referral code before continuing. Do not replace the referral entry with a generic registration link.

02 Set a password and accept the terms

Set a password of at least 8 characters in ① and repeat it in ②. Read the terms and privacy policy, tick ③, then select ④ “Create store account”.



①② Password → ③ Consent → ④ Register

Ready to continue when

The “Check your email” screen appears.

If it does not work

If the email is already registered, sign in instead of creating another account.

03 Verify through the email link

Open the confirmation email sent after signup and tap ① the verification link. When you return to Boktor after verification, select ② “Start store setup”.

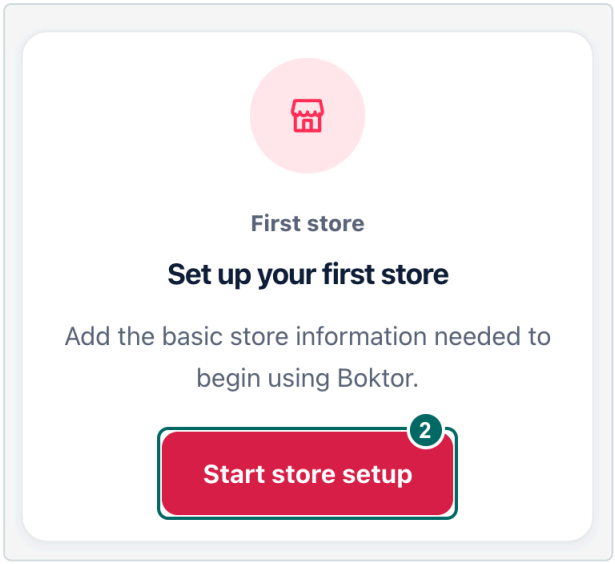
What to find in the email (example)

Open the signup confirmation email and find the verification link, like ① below.

Confirm your email address

① Confirm email address

The wording and appearance may differ. This explains where to look; it is not an actual received email.



② Continue to store setup

Ready to continue when

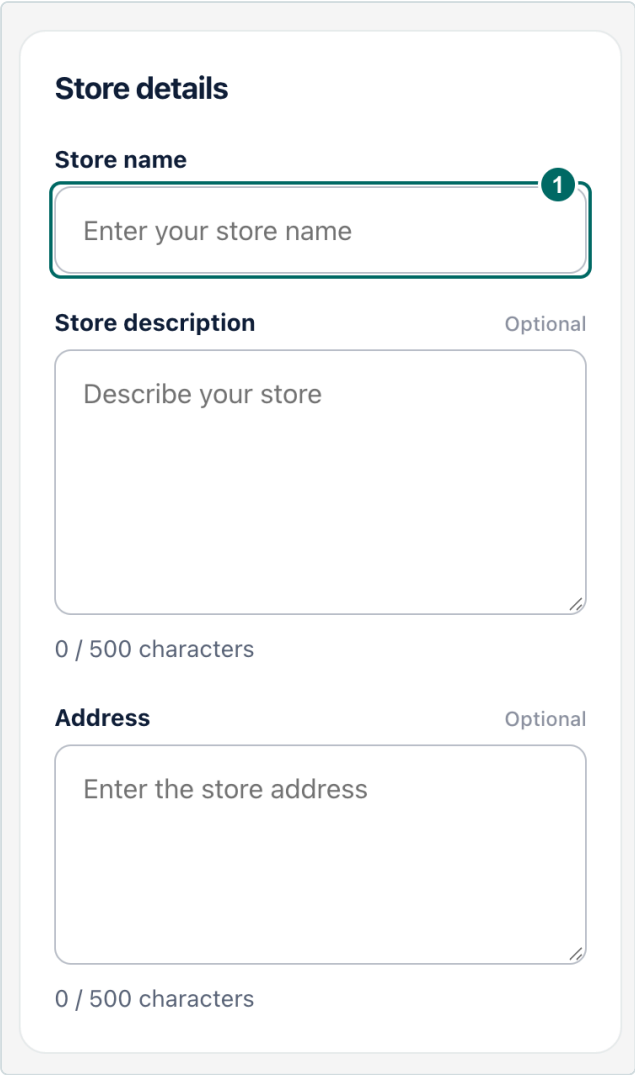
You can open “Start store setup” in Boktor.

If it does not work

No email? Check spam and the recipient, then select “Resend confirmation email” in Boktor. For a wrong address, use “Use a different email address”. If you verified on another device, sign in on your original device.

04 Enter your store name

Enter the store name in ①. Description and address are optional. Add the Google link and choose the store language in the next steps before saving.



① Store name; other details are optional

Ready to continue when

Your store name is entered, but not yet saved.

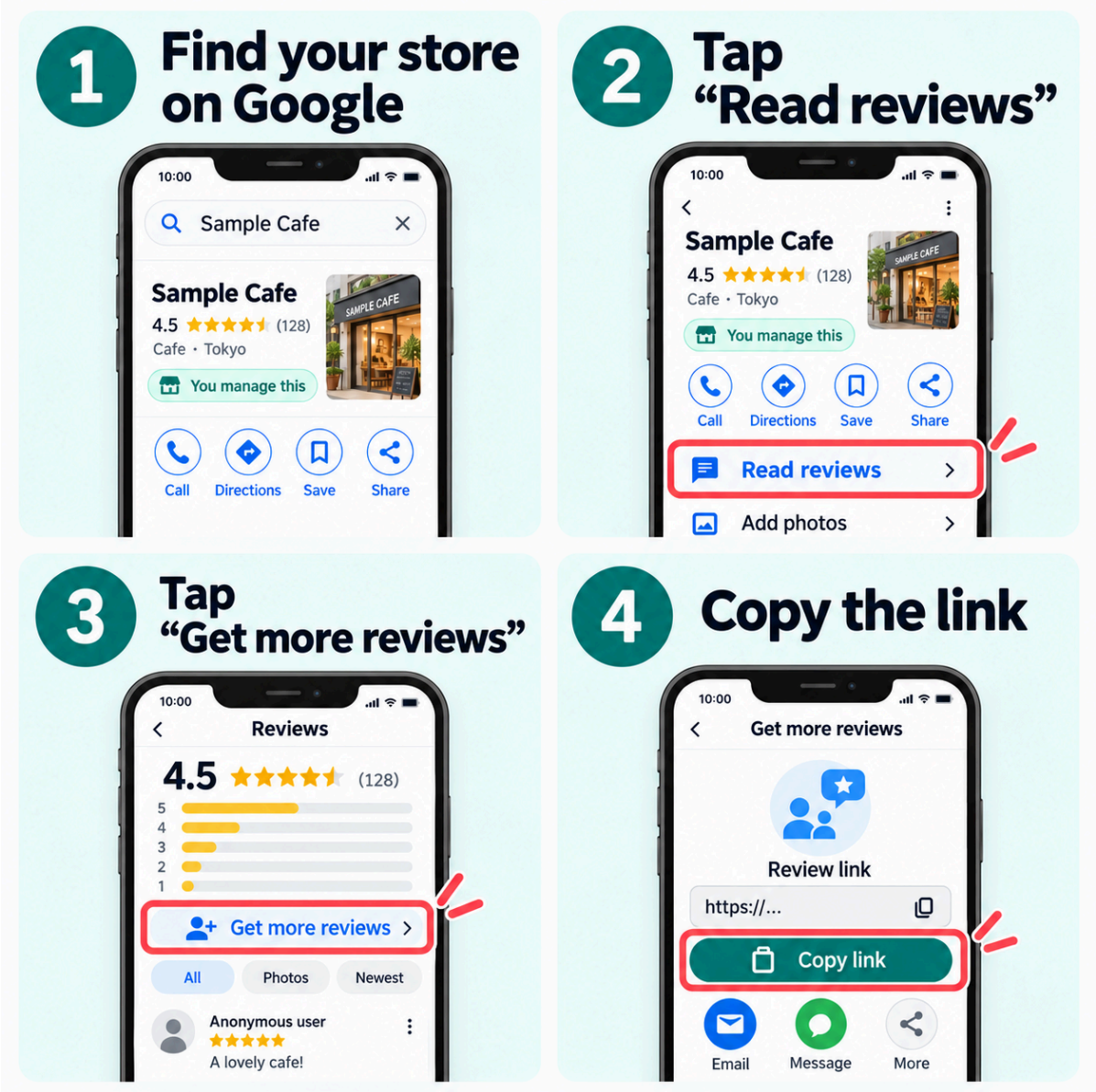
Check before continuing

Store name: up to 100 characters. Description and address: up to 500 each. You can leave the optional fields empty to get started.

05 Paste the Google review-request link

Get your Google review link

Sign in with the Google account that manages your store before you start.



> Add this link to Boktor so customers can open the Google review form for your store.

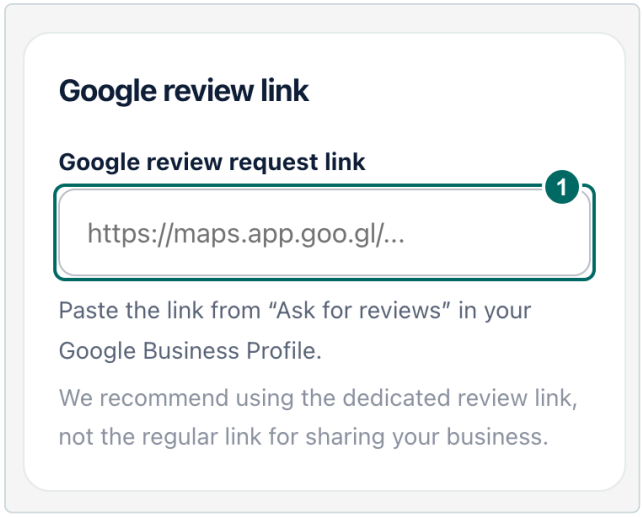
Illustrative screens. The actual display may vary by device or as Google updates its interface.

Official Google help ↗
Related: review basics ↗
Sources checked: 2026-10-19

Add the copied link to Boktor

Return to Boktor and paste it into ① “Google review request link”. Even if accepted, separately check that the link opens the review page for your store.

The Boktor screenshot below uses “Ask for reviews” for this link. Follow the Google steps above.



Paste the link in Boktor

> **Ready to continue when**
> The correct store’s review-request link is entered in Boktor.

Check before continuing

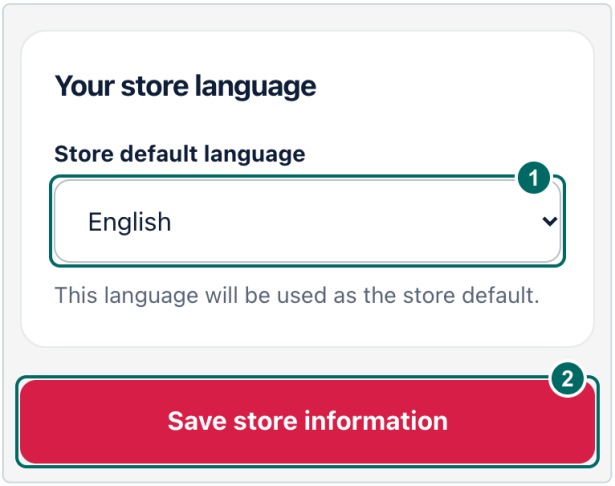
Copy only the review-request link here. Google’s review QR, Boktor’s customer-survey QR and a partner referral QR have different purposes. Do not post a test review.

If it does not work

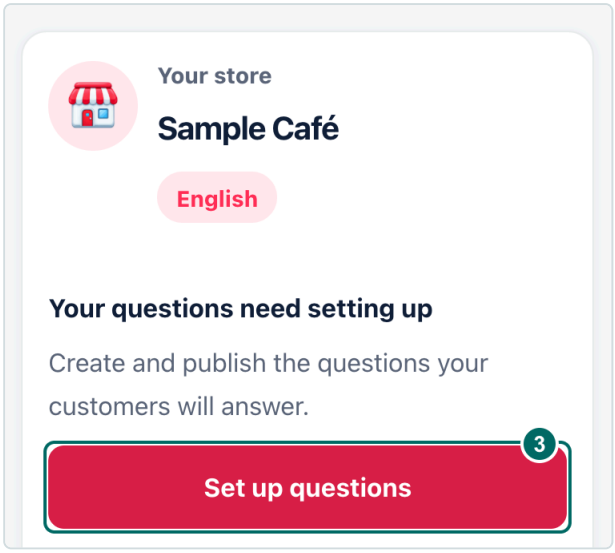
The form accepts HTTPS Google domains, maps.app.goo.gl and goo.gl, but not g.page. If the copied link is rejected, ask your contact; do not rewrite it or substitute a general store-sharing link.

06 Choose the store language and save

Choose ① “Store default language”, then tap ② “Save store information”. After saving, select ③ “Set up questions” to prepare your survey.



① Store language → ② Save



After saving: ③ Set up questions

Ready to continue when

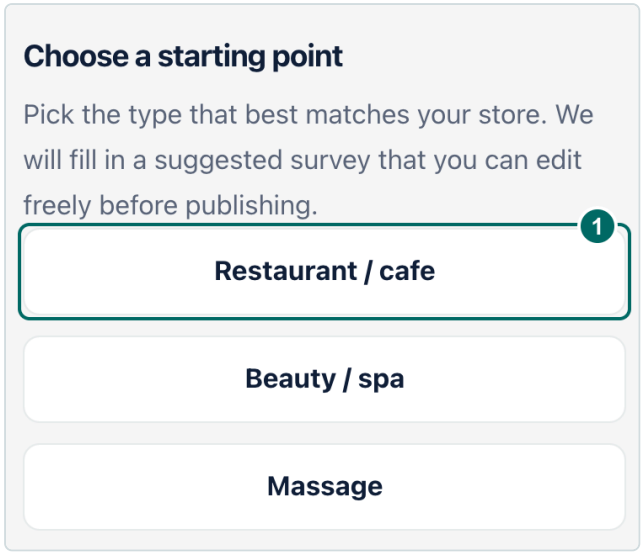
Your store name appears and you can open the question screen.

Check before continuing

Write questions in the chosen store language. If a referral code appears, confirm it with the owner before saving.

07 Choose a survey starting point

Choose ① the closest template for your store. It fills in questions and choices; keep them or edit only what you need.



① Choose a close template

Ready to continue when

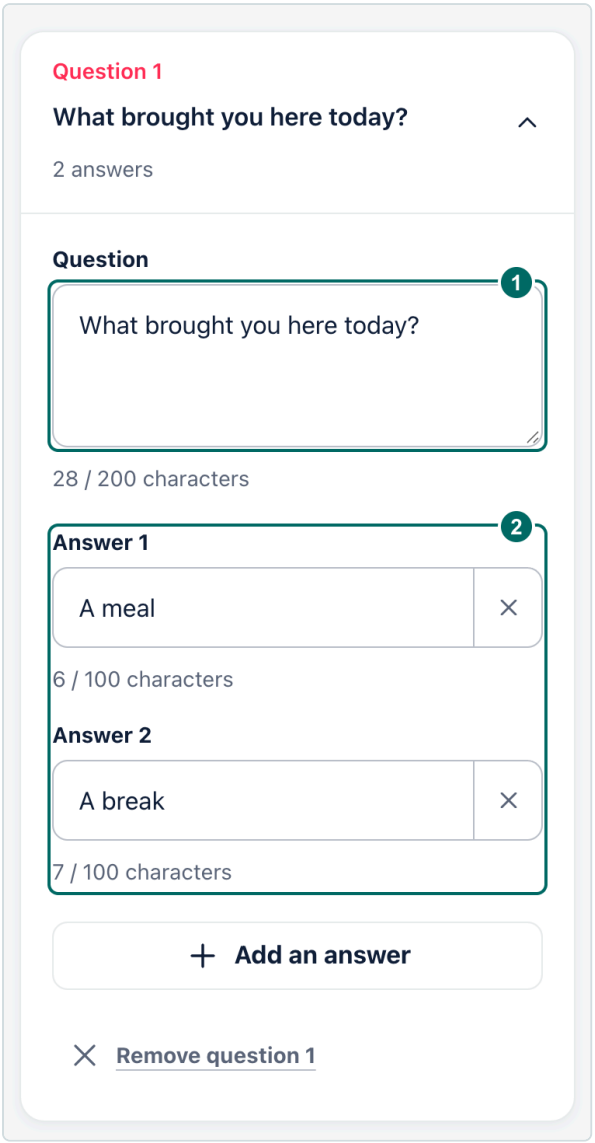
The question and answer editor opens.

Check before continuing

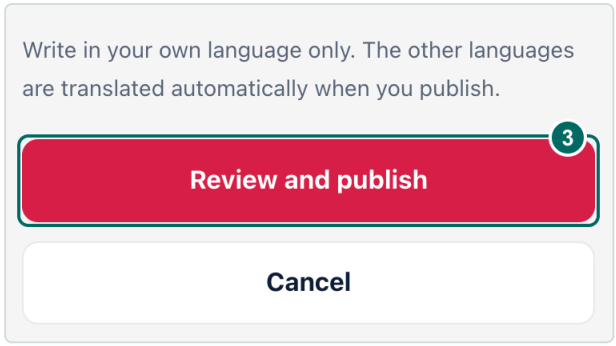
Choosing a template does not save or publish it. If you already published questions, the editor opens directly.

08 Review and edit the questions

Check ① the question and ② the choices, and edit what you need. Scroll down and tap ③ “Review and publish”.



① Question · ② Choices



Scroll down to ③ review

Ready to continue when

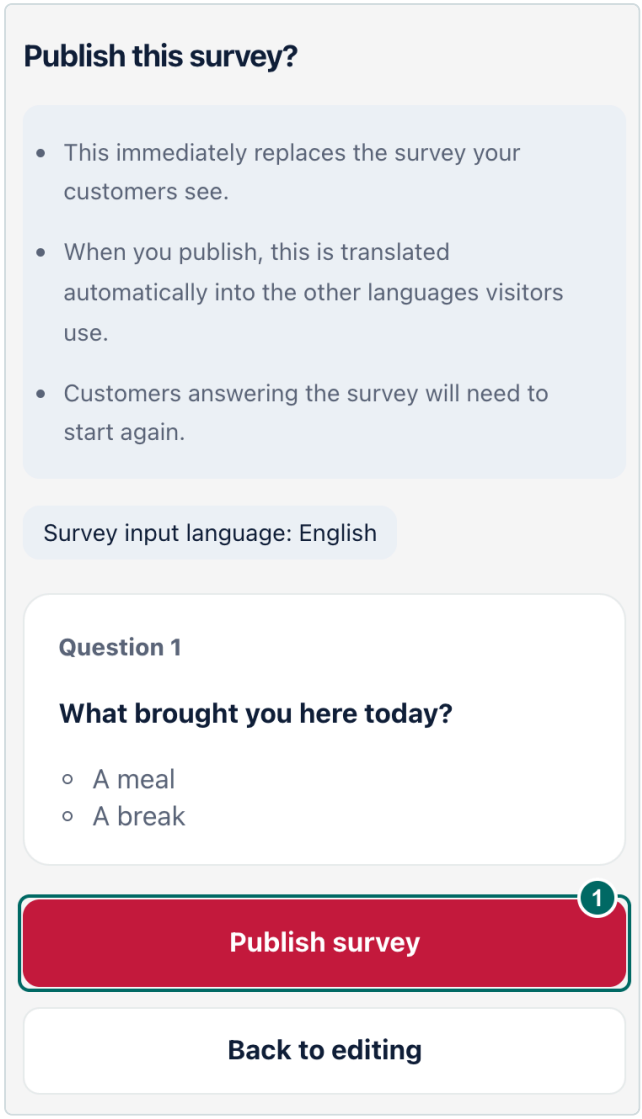
The confirmation screen shows your draft; it has not been published yet.

Check before continuing

Use 1–4 questions with 2–6 choices each. Questions allow 200 characters; each choice allows 100. Let customers describe their own experience.

09 Confirm and publish the survey

Review the content and select ① “Publish survey”. Boktor translates it into the other two languages. On success, you return to the dashboard.



① Check and publish

Ready to continue when

“The survey was published.” appears.

Check before continuing

Republishing replaces the customer survey immediately and restarts responses in progress. After activation, check the other languages as described in step 15.

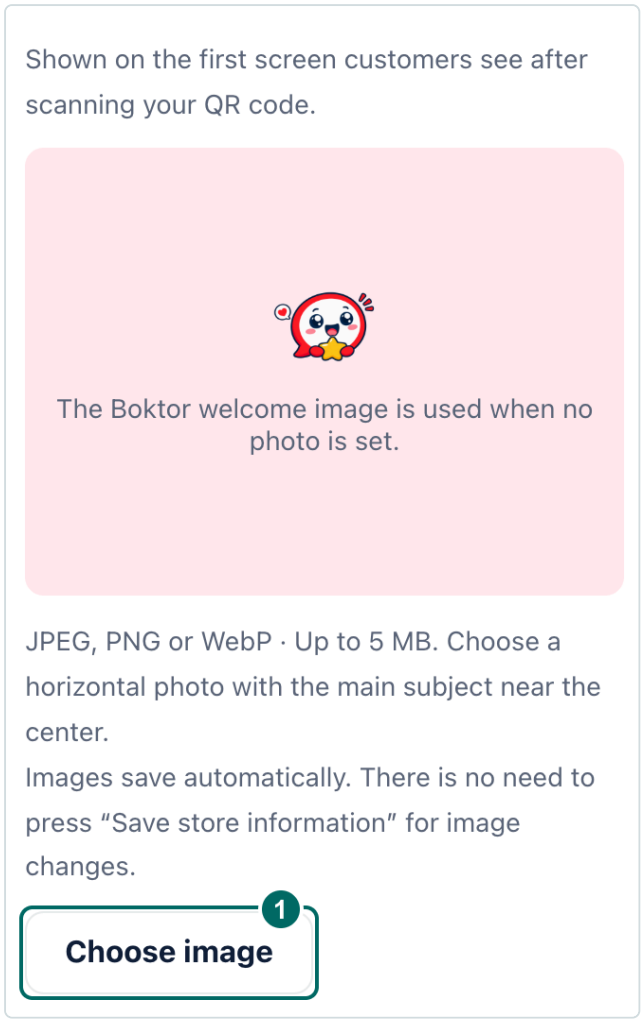
If it does not work

If translation fails, the draft stays and your changes are not published. Follow the error, shorten or clarify wording as needed, then retry.

10 Add a store photo if needed

Optional · change later

Open “Edit store information” and tap ① “Choose image”. Use JPEG, PNG or WebP, up to 5 MB. The photo saves automatically.



① Choose a photo (optional)

Ready to continue when

You see “Main image saved.” and the preview, or choose to keep the default image.

Check before continuing

You can add a photo later. Keep the screen open while it saves. For an image-only change, you do not need to select “Save store information”.

11 Review the plan and initial payment

Check the price of your selected plan.

Monthly 1,600 THB / minimum 1 month; 1,550 THB / minimum 3 months; 1,450 THB / minimum 12 months. All billed monthly.

Eligible new 3- and 12-month contracts: first month 0 THB during an enabled campaign. Monthly contracts are excluded. A saved card is required; normal 1,550 / 1,450 THB monthly billing starts in month 2. The free month counts toward the minimum term.

Full terms ↗



Current UI with example data: Monthly plan, 1,600 THB per month and 1,600 THB initially.

Ready to continue when

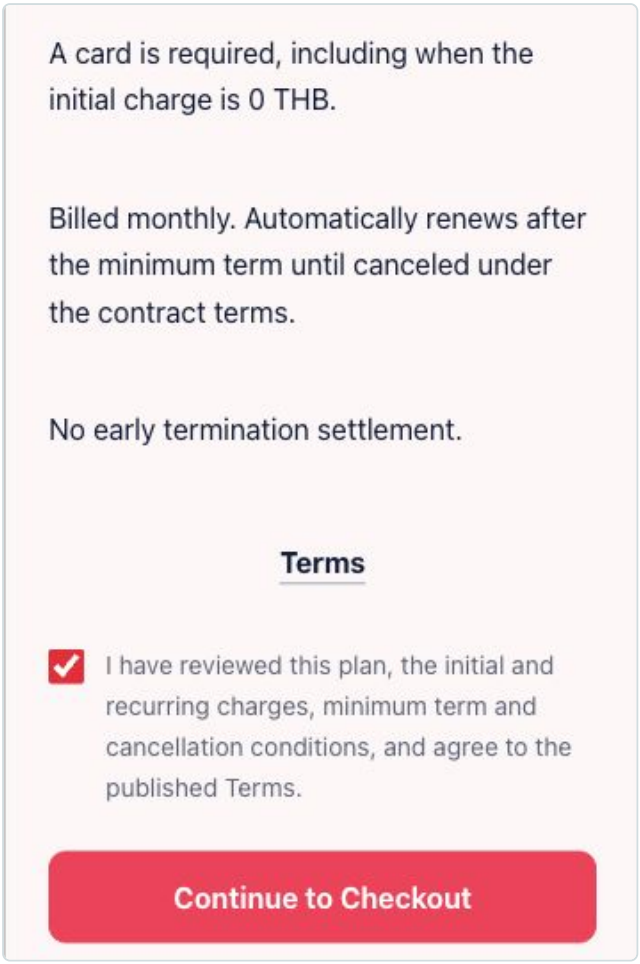
The owner has checked the selected plan and the payment conditions shown.

Check before continuing

Minimum terms: 1 / 3 / 12 months; billed monthly and renewed until canceled. Early termination: no settlement for Monthly; 100% of remaining whole-month fees for 3 months, 50% for 12 months. Ordinary period-end cancellation requires the agreed conditions. The images illustrate a Monthly plan. Use the actual current quote and contract status; returning from Checkout is not proof of activation or a cash payment.

12 The owner confirms the card and contract, then returns

In Boktor, review the charges, contract conditions and Terms, tick the confirmation box, then select “Continue to Checkout”. The illustration uses example data to show the checked state.



Review and accept the contract terms, then continue to Checkout (illustrative screen).

The owner enters details on Stripe

Monthly 1,600 THB / minimum 1 month; 1,550 THB / minimum 3 months; 1,450 THB / minimum 12 months. All billed monthly. Eligible new 3- and 12-month contracts: first month 0 THB during an enabled campaign. Monthly contracts are excluded. A saved card is required; normal 1,550 / 1,450 THB monthly billing starts in month 2. The free month counts toward the minimum term.

> **Ready to continue when**
> You are back in Boktor and can check payment status.

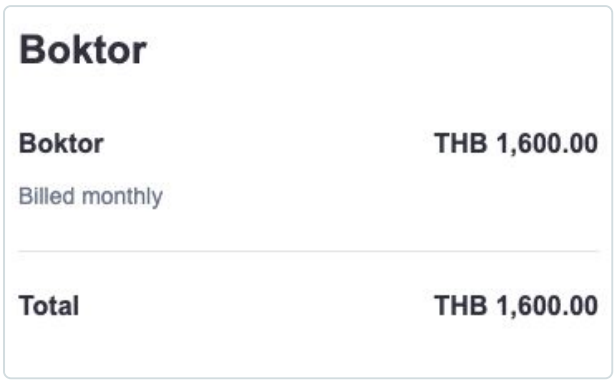
Check before continuing

The images illustrate a Monthly plan. Use the actual current quote and contract status; returning from Checkout is not proof of activation or a cash payment.

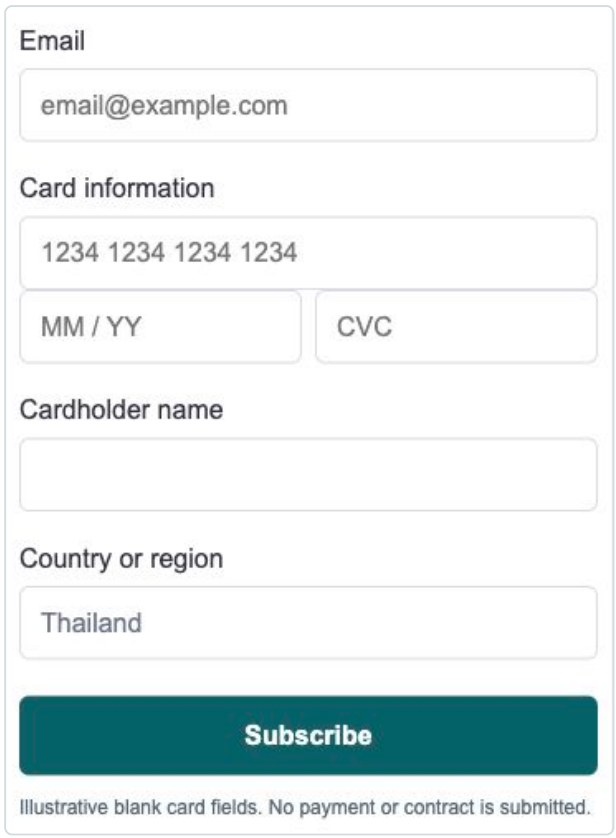
> **If it does not work**
> If payment may already have succeeded, refresh or contact support before starting a different payment.

12 · Stripe screen example

Illustration of a Monthly-plan checkout, not a capture of a real Stripe screen or payment record. Monthly and initial total: 1,600 THB. Card fields are empty.



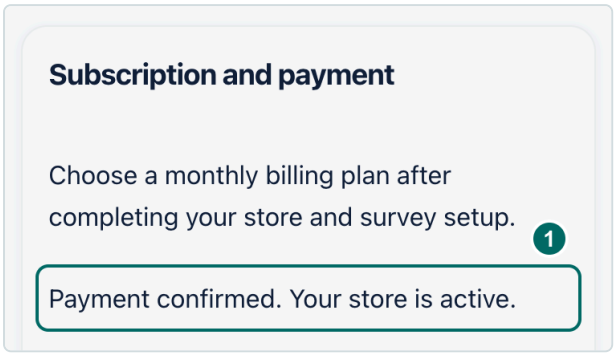
Monthly-plan illustration: 1,600 THB per month and 1,600 THB initially, with no Setup Fee line.



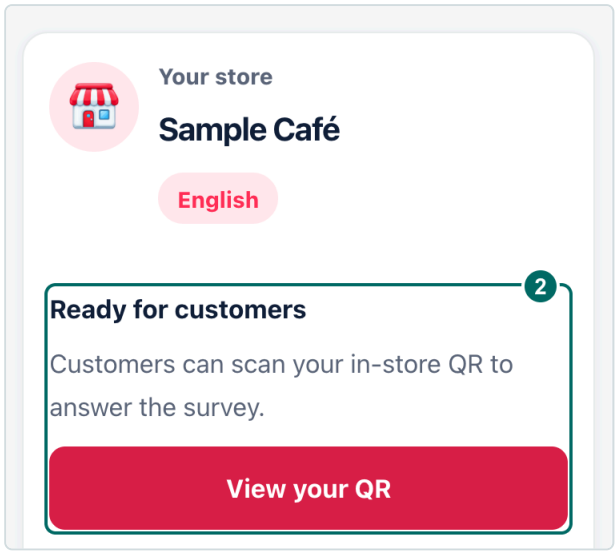
Illustrative fields. The owner checks the payee and recurring terms, then registers their card.

13 Confirm the store is ready for customers

Confirm contract establishment and ② “Ready for customers” before opening the store QR. A free first month also requires saved-card and establishment confirmation. The payment message in ① is an historical example, not a cash receipt for 0 THB.



① Historical payment confirmation



② Available to customers

Ready to continue when

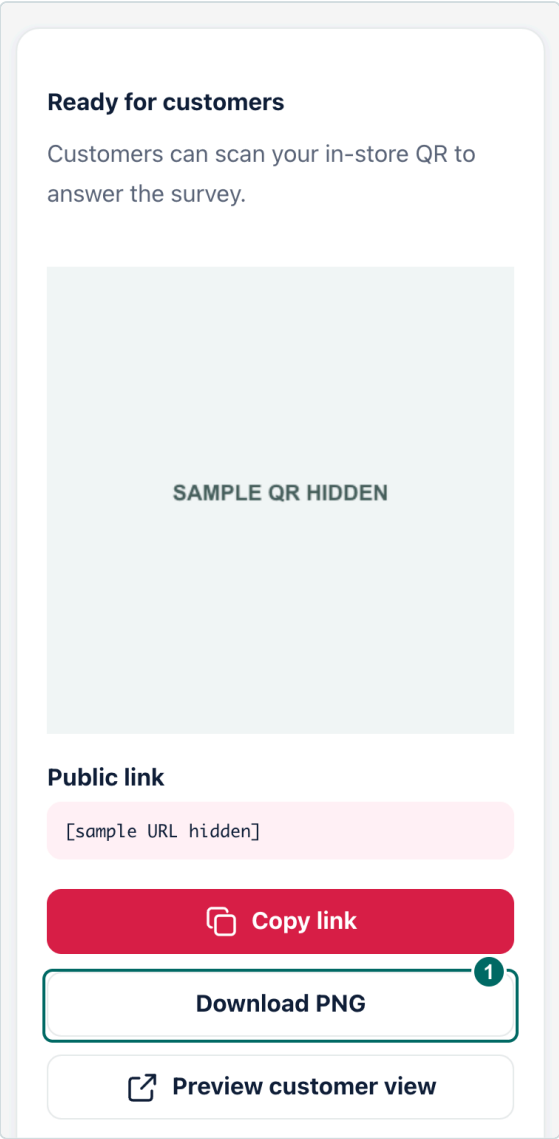
The dashboard says “Ready for customers”.

Check before continuing

Wait if it still says “Not available to customers yet” or “Store activation is not confirmed yet”. A visible QR alone does not mean customers can use it.

14 Save and print the customer QR

Tap ① “Download PNG” to save the PNG. Print the saved image using your device’s print function.



① Save the customer QR as PNG

One example: iPhone + AirPrint

1. Open the saved PNG in a print-capable app, such as Photos or Files
2. Tap Share → Print, then select an AirPrint printer on the same Wi-Fi
3. Print one copy; check that the full QR and its white border are visible

Android and other printers use different controls. If using a printer app or print shop, provide the PNG and keep the white border.

Apple’s printing instructions ↗

Ready to continue when

You have saved the customer QR and printed one copy.

Check before continuing

Use Boktor’s customer QR, not a referral QR or Google’s direct-review QR. Keep the white border and original proportions. The sample QR is hidden.

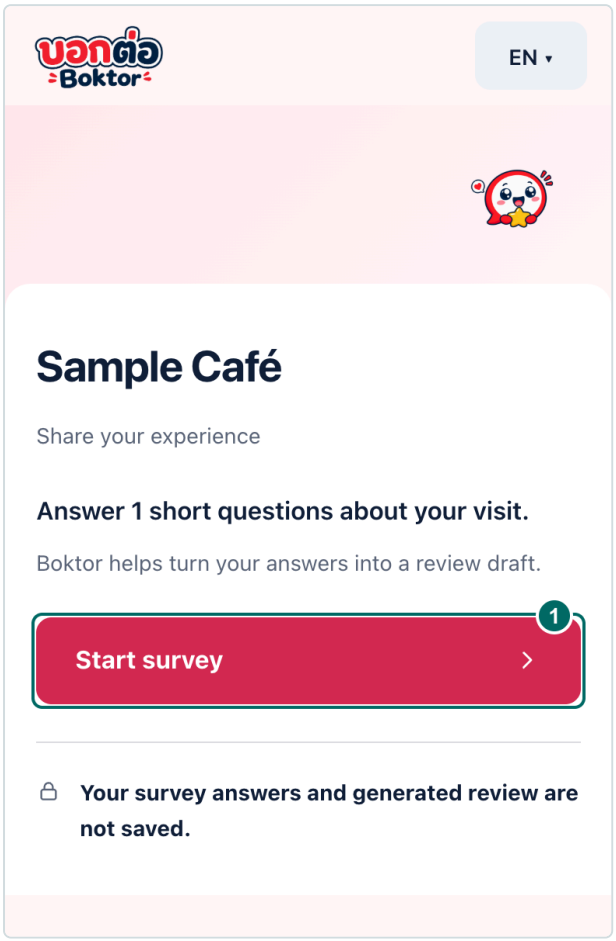
If it does not work

Download locations and print controls vary by device and browser. Boktor has no print button. If saving fails, follow the on-screen suggestion to take a screenshot of the QR, then test the physical print.

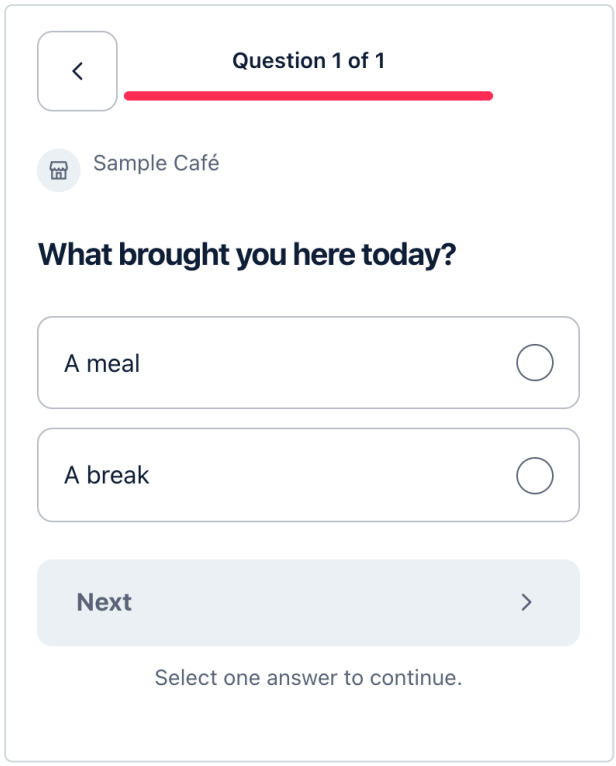
15 Test the printed QR and required languages

Scan the actual printed QR with a phone. Check the store name, then tap ① the start button to open your intended survey.

Use the language switcher to check the Japanese, English and Thai versions you need. If wording needs fixing, edit the source text in the owner screen and republish.



① Start the survey for the correct store



Check the question and choices

Ready to continue when

The physical QR opens the correct store and survey, with the required language versions checked.

Check before continuing

You do not need to generate AI text or post a Google test review for this check. Test the physical print and its placement before inviting customers to use it.

Quick troubleshooting

No confirmation email

Check the recipient and spam folder, then use the resend button. Return to registration if the address was incorrect.

Survey will not publish

Keep your draft and read the error. Shorten text that exceeds the translated length limit. For a temporary connection or translation error, wait and retry.

Paid, but customers cannot use the store

Refresh payment and store availability. If the result is uncertain, contact support before starting another payment.

QR missing, inactive or hard to scan

Check the on-screen status and contact support. Do not recreate the store on your own. Check the saved PNG, white border and printed size.

If you need help, contact Boktor support with the on-screen message. Never send a password, card number or verification link. support@boktor.app

Latest version and other languages

Use the Web links below for the latest guide and other languages.

日本語 English ไทย

Web version: boktor.app/saleskit/en/setup.html

Updated 2026-10-28